

Telecommunication Gateway

Product Description- A telecommunication platform used in large call centers. It combines a POTS-style phone connection with a local headset and streaming USB audio, providing a high degree of flexibility and a broad feature set. It employs a microcontroller and DSP in a unique fashion, with no non-volatile memory on board.



SMT Contribution- This project was a complete concept-to-production effort, with all embedded hardware and firmware being developed by SMT.

Success- The customer realized a savings of approximately \$1,000 per seat over a competing off-the-shelf solution, while achieving a custom solution without compromise.